

Dear Customers

As the situation around Coronavirus continues to develop we would like to assure you we aim to provide a safe environment for our customers and our team members in ensuring everyone who shops with us or works with us is safe, as well as do our bit to prevent the spread of Coronavirus COVID-19.

Firstly we are following the advice of the Australian Government and World Health Organisation and their recommendations for minimising the spread of this virus. We have taken a range of precautionary measures including:-

- Increased cleaning and sanitisation in our store;
- Asking any team members displaying flu like symptoms to refrain from coming to work;
- Staff to maintain social distancing of 1.5m;
- Encourage heightened levels of staff hygiene such as regular hand cleansing and disinfecting; *and*
- When possible customers advised to use their own pens for providing signatures.

We would also kindly ask that you refrain from entering our store if you or a member of your household has:-

- Travelled to or through Mainland China, Hong Kong, Japan, Indonesia (particularly Bali), Iran, Italy, Macau, South Korea, Thailand and Vietnam in the last month and returned less than 14 days ago;
- Been exposed to a confirmed case of coronavirus;
- Been in contact with someone who recently travelled to affected areas; *or*
- Showing symptoms relating to the virus or any other flu like illness that could be spread to others.

Health and safety are at the pinnacle of our priorities and we will therefore be implementing a contactless delivery policy for the foreseeable future.

This decision has been made for the health and safety of all our customers and employees. Drivers will take a photo of the item/s as proof of delivery if no one home otherwise customers will take possession of the goods at their door.

Further responses to this quickly-changing scene will be relayed to our clients as they become available.

We can also offer browsing through our website www.martinburnsbedrooms.com.au and Facebook page <https://www.facebook.com/MartinBurnsBunbury/> with purchase over the phone.

We thank you for your support and urge you to follow all relevant safety information as outlined by the Australian Department of Health. Prevention, not panic, is the key and we wish health and safety to everyone in the community. We look forward to serving you.

Thank you for your understanding.

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